

**To the Chair and Members of the  
HEALTH AND WELLBEING BOARD**

**LOCAL ACCOUNT OF ADULT SOCIAL CARE 2012-13**

Relevant Member(s)	Cabinet	Wards Affected	Key Decision
Cllr Pat Knight		All	N0763

**EXECUTIVE SUMMARY**

1. This report presents the Local Account of Adult Social Care for 2012-13.

This is the third Local Account produced in Doncaster under the 'Transparency in Outcomes' performance framework.

The Local Account was approved by the Council's Cabinet on 18<sup>th</sup> September and published on 30<sup>th</sup> September 2013.

**RECOMMENDATIONS**

- 2 That the Board note the content of the document and make recommendations to inform the approach to producing the document in future.

That the Board note that the priorities for improvement for Adult Social care on page 14 of this document are aligned with the Health and Wellbeing Strategy

**BACKGROUND**

3. The Adult Social Care Outcomes Framework 'Transparency in Outcomes', published in early 2011, specified the annual production of a Local Account by all councils with adult social care responsibility. At the same time, the requirement for an annual performance assessment (APA) of Councils was removed. This meant that the last scored assessment for Doncaster Council Adult Social Care was the 2010 APA rating of 'Performing Well'. The need for the production of a Self Assessment, which councils provided as evidence to the Care Quality Commission (CQC) was also removed.

At the centre of the new outcomes framework, is the belief that councils should be responsible for their own improvement. The framework outlined the Local Account as a key part of this, as a document that would show self awareness of performance.

The Local Account is a key part of the Sector Led Improvement (SLI) approach in Adult Social Care, which is led by the Association of Directors of Adult Social Services (ADASS). This approach includes an independent assessment of performance, regional performance support networks and formal peer reviews.

- 3.1 The basic requirements of the Local Account are suggested to be:
- A short and accessible document
  - Communicate performance and progress in Adult Social Care to the public
  - Involve the opinions and thoughts of service users and carers

Other than these general pointers, the framework does not prescribe any aspect of the Local Account – leaving it to local determination.

### **Feedback on 2012 document**

- 3.2 Formal feedback on the 2012 Account has been obtained through our independent peer assessment of performance under the Sector Led Improvement framework.

Our SLI report included a professional assessment of the Local Account and also an assessment by a review group made up of members of the public.

The general assessment of the 2012 account was positive, with readers noting the layout and readability of the document. The areas for improvement have been noted and used to guide the development of the Local Account in 2013. These were;

- main document too long
- some contact details confusing
- need more information about the Council

- 3.3 Feedback from Council members' seminars has been factored into the final version of the Account.

- 3.4 Interestingly, and in contrast to 3 above, the view of elected members was that Adult Social Care should be subject to independent scrutiny in the same way as Children's and Young People's Services (an OFSTED type inspection). This need for an independent view should be met through the ADASS Sector Led Improvement independent performance assessment. We have agreed to consider the options open to us to make this element stronger in next year's Local Account.

### **2013 Local Account approach & production**

- 3.5 The Local Account for 2013 has been produced using the same format as 2012. This is

- A focus on 2012/13 financial year
- Short main document
- With more detailed performance, finance, demographic information and activity data as linked 'fact sheet' documents

3.6 In response to the feedback received, efforts have been made to produce a clearer, more concise main document. This has been checked with staff and public reading groups. The current draft for 2013 is just over half the word length of the previous year's document.

3.7 There has been a clearer focus on reporting back on what we said we would do, and evidencing what we have said. We have evidenced progress or issues using information from the following sources;

- Adult Social Care Outcomes Framework performance information with comparator information
- Results from National and Local User and carer Surveys
- Sector Led Improvement – Independent Peer Assessment
- Complaints / Compliments
- Feedback from Council members
- 'Making it Real' Conversations with service users and carers

A copy of the Local Account has been provided as appendix A of this report.

3.8 Arrangements have been made to make the Local Account available on the Council's website. A small number of printed copies have been produced and will be made available to key individuals in the council, partners and to the public

## IMPACT ON THE COUNCIL'S KEY PRIORITIES

4.

	<b>Priority Outcome</b>	<b>Implications of this initiative</b>
1.	Doncaster's economy develops and thrives, underpinned by effective education and skills	
2.	Children are safe	
3.	Stronger families and stronger communities	Increasing the level of choice and control individuals have over how, when and where their services are delivered.
4.	Modernised and sustainable Adult Social Care Services with increased choice and control	The Local Account is intended to communicate Adult Social Care performance issues in a clear way to the public. It also provides a public statement on progress against our priorities to modernise Adult Social care.

5.	Effective arrangements are in place to deliver a clean, safe and attractive local environment	
6.	The Council is operating effectively, with change embedded and sustained with robust plans in place to operate within future resource allocations	

## **RISKS AND ASSUMPTIONS**

5. None

## **LEGAL IMPLICATIONS**

6. None

## **FINANCIAL IMPLICATIONS**

7. None

## **CONSULTATION**

8

- Members seminars held on 29<sup>th</sup> July 2013 and 31<sup>st</sup> July 2013
- Making it real conversations – held in January / February 2013
- ADASS Sector Led Improvement Independent Peer Performance Assessment report
- Online and postal feedback received from readers of 2012 Local Account

## **BACKGROUND PAPERS**

9. Local Account 2013 (Appendix A)

## **REPORT AUTHOR & CONTRIBUTORS**

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